



## TERMS AND CONDITIONS

**Please go through the Terms and Conditions mentioned below. SIGNATURE required on Terms & Conditions and also on Enrolment Form. Please fill up the same and submit / send to us at our office.**

### **Bookings:**

- There will be no contract between TIGERS ADVENTURE and the PARTICIPANT until the appropriate booking amount is paid as mentioned in the News Letter. Full payment must be received in agreement with the dealings laid down in the payment provisions. If not paid within that predetermined time, TIGERS ADVENTURE reserves the right to cancel the booking with consequent loss of booking amount and cancellation charges as mentioned in the News Letter will be applicable.
- TIGERS ADVENTURE reserves all rights of admission for camps and tours MOGLI (Multi-Activity Camps for beginners) / TARZAN (Multi-Activity Adventure Camp) / Wildlife (Flora & Fauna) / Koyna Backwater (Mini-Kashmir) and any other series announced by TIGERS ADVENTURE
- Booking for all camps and tours will be done on first come first served basis.
- Bookings for all camps and tours are to be made at the office of TIGERS ADVENTURE.
- TIGERS ADVENTURE reserves the right to change the venue / dates / schedule or cancel the camps or tours.
- TIGERS ADVENTURE has full discretion to cancel the application of any of the desiring clients without assigning any reason after the acceptance of the booking amount but prior to commencement of the camp and tour. In the event TIGERS ADVENTURE terminates the contract, TIGERS ADVENTURE may refund the booking amount without any interest.
- On account of political disturbance, natural calamity, unavoidable circumstances, epidemic or security problems if TIGERS ADVENTURE changes the routes or makes any amendments in the programs either for security or otherwise, the participants shall be bound by the same. TIGERS ADVENTURE will not entertain any complaints in this regard and no refunds will be available.
- Any allege or grievance by the client must be notified to the office in writing within 10 days of the end of their tour. No claim notified outside this period will be considered and TIGERS ADVENTURE shall incur no liability in respect thereof.
- We conduct all services covered hereby in a good faith. We shall not be responsible for any loss, injury, damage resulting from acts of God, dangers, fire, breakdown of machinery/ equipment or vehicles, acts of government authority, wars, civil disturbances, riots, thefts, pilferage, epidemics, quarantines or any delays or changes including any extra expense which the participant may incur as a result of any of the foregoing causes

**Rates:** All prices quoted in our News Letters / publications are subject to revision without prior notice. We reserve the right to pass on any increase in rates caused by the changes in local, state or federal taxes, air/rail/surface or water transportation, entry fees etc.

### **Fees & Operating expense:**

- The participants shall, along with the Enrolment form, pay prescribed booking / full amounts.
- Participants, who have enrolled for camp or tour online, must pay the prescribed booking / full amount within one week after such registration. If the advance payment is not made within stipulated one week, then the registration shall be deemed to be cancelled.
- Balance payments (if any) shall be paid at least 30 days before the camp or tour departure date. If the balance payment is not made within predetermined one week, then the registration shall be deemed to be cancelled.
- Any incidental / additional expenses incurred during the camps / tours shall be borne by the participants.

### **On Camp & Tour Regulations:**

- During the camp and tour, the participants shall abide by the instructions and decisions of the Camp organisers, managers or authorised representative of TIGERS ADVENTURE.
- During the camps and tours, in case of any dispute for whatsoever reasons, the decision of the Camp organiser, manager or authorised representative of TIGERS ADVENTURE shall be final and binding on all the participants. In the event the participants disobey the directions / instructions of the Camp organiser, manager or authorised representative of TIGERS ADVENTURE, the participant(s) shall be solely liable for the risks, responsibilities and consequences.
- In case of any medical ailments, disorders etc. of the participants, they will have to inform the organisers in advance at the time of booking for the tour.
- In case of any medical problems, ailments, disorders etc. or symptoms of the same, during the camp and tour, the participant(s) shall inform the organisers at the earliest.
- If required, the participants will have to take medical treatment from the doctor/ attendant available on the campsite or from the nearest available medical centre or hospital. The expenses for all medical treatment and arrangements for the same will be solely borne by the participant. The Camp organiser, manager or the authorised representative shall have complete discretion to continue the camp without the participant(s) suffering from medical problem.
- Any incidental / additional expenses incurred during the camp and tour shall be borne by the participants, expenses include water or cold drinks during travel by any mode of transportation, camera or like equipment charges, entry charges etc.
- Consumption of liquor, tobacco products, cigarette etc. is strictly prohibited on the camps and tours.

Office Address: A3/20, Sarita Vihar, 119/3, Parvati, Sinhagad Road, Pune – 411030.

Phone: 9970181015 / 9860606444 / 020-24252040.

Email: [enquiry@nisargprema.com](mailto:enquiry@nisargprema.com) / [info@nisargprema.com](mailto:info@nisargprema.com) / [sales@nisargprema.com](mailto:sales@nisargprema.com) .



- In case of any injury, sickness, accident, death or any other casualty or loss or damage of valuables or luggage or any equipment; TIGERS ADVENTURE, its instructors, organisers, volunteers or any other person involved wholly or partially, either individually or jointly, shall not be responsible in any manner for the same and no claims of the participants, parents, guardians, relatives or friends of participants will be entertained.
- If the participants have enrolled for the activities like wildlife camping, parasailing, rappelling, rock climbing, valley crossing, river crossing or any other adventure sports / activity, then all the risks and responsibilities related to and arising from such activities shall be solely upon such participants and TIGERS ADVENTURE shall not be liable in any mode whatsoever.
- It is not possible for TIGERS ADVENTURE to ensure that the Group / Participants will get Railway Reservations (Reserved for Participants on their behalf) together or in the same compartment because of random seat allotment by Centralized and computerized Railway booking System.

#### **Insurance:**

- Neither participants nor camps and tours shall be insured by TIGERS ADVENTURE, unless mentioned specifically.
- It is advisable to acquire adequate Holiday Insurance cover for protection from any expenses such as medical, legal, hospitalization, personal liability, accident etc

#### **Cancellation and Refund Rules:**

- Request for any cancellation by participant(s) must be made in the proper form, duly signed by the participant / guardian.
- The refund will be paid by cheque only within 30 days of the camp conclusion.
- Whatever the reason, substitute of one participant with another is not permitted.
- Refund Rules: Cancellation charges will be applicable as follows and will cover all situations such as injuries, sickness, exams, interviews selection in contest etc.
  - More than 30 days prior to departure of camp or tour – 10% of the total camp or tour cost.
  - Between 30 to 16 days prior to departure of camp or tour – 20% of the total camp or tour cost
  - Between 15 to 10 days prior to departure of camp or tour – 50% of the total camp or tour cost.
  - No refund if the cancellation is made 9 or less than 9 days (excluding the day of departure of camp or tour) remaining for camp departure date.
  - In case the participant(s) have booked air tickets / railway tickets / bus tickets or hired a taxi in for the camp or tour (or its extension), through us, then the refund paid by the airline authorities / railway authorities / bus operator / taxi operator shall be forwarded to the participants after deducting the processing charges, in case of cancellation made for the camp or tour by the participant or tour being cancelled by TIGERS ADVENTURE.
  - TIGERS ADVENTURE shall not be responsible for losses incurred for the air / train / bus bookings, or any extension to the camp or tour, done by the clients, either independently or through us arising due to cancellation in the camp or tour by TIGERS ADVENTURE.

#### **Travel Documents:**

- All the required travel documents should be submitted to us when demanded. We are not responsible for any charges, fees or penalties that subsequently may be imposed by any government agency or charges incurred due to incomplete or incorrect travel documents. Those travelling on tatkal railway tickets should carry identification papers and photo ID.
- We will not be responsible for the cost incurred by passenger not having proper documents.
- Disputes, if any, will be subject to Pune Jurisdiction only.

I have read the rules and regulations and I understand and accept the same and hence I have signed below today.

For online registration just click on I agree and submit.

**Signature of Participant (Parent / Guardian – in case of Minor)**

Date :

Place :

Signature:

Name:

Office Address: A3/20, Sarita Vihar, 119/3, Parvati, Sinhagad Road, Pune – 411030.

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